

AOCA Talk FAQ's

Q. How do I start using the new AOCA Talk?

A. All members must subscribe to the new Talk, regardless if you have an active account with the previous AOCA Talk platform. You will need to subscribe in order to set up a new username and password. *NOTE: Your existing logins for the members' section of our general website or the previous Talk platform will not work with the new AOCA Talk.*

Go to www.aocatalk.org. Click on the link **SUBSCRIBE TO AOCA TALK** (located on left side of screen). This will pull up a form you need to complete. The system prompts you to enter your first and last name, member number, select a password of your choosing, agree to the terms then click submit. After you submit, you will be provided with your username. You should start receiving new posts to the **AOCA Talk forum- Instant Answers-** via email immediately.

Q. I don't know my member number, where can I find this?

A. You can find your member number on your membership certificate, dues notice and most letters received from AOCA. If you don't know your member ID and you are unable to locate it, email ALL of the following info to AOCA Headquarters at admin@aoca.org and we will gladly assist you.

1. Company Name
2. Member Name (owner/operator name on membership record)
3. City, State (of mailing address)
4. Phone # you can be reached at


Q. How will I be notified of new posts?

A. By email. You will be notified of new posts via email just as you have been in the past. Once you have subscribed and set up a username and password, you are automatically set up to receive all new posts sent to the AOCA Talk forum **Instant Answers**.

Q. Can I post without logging onto the website?

A. Yes. You can start a new topic by sending an email to post@aocatalk.org. The subject line of your email will display as the subject of your post. You can also respond to an existing topic by replying to an email notification you received for a post on that particular topic.

Q. How do I change my email address?

A. You can update your email address by logging on to AOCA Talk at www.aocatalk.org. Enter your username and password and click **Login**. Click on **My Settings**. Next to the word 'Email' is a white information icon . Click on this icon and then **click here to change your email**. Your changes will be saved once you click **send request**.

Q. How do I change my password?

A. You can change your password by logging on to AOCA Talk at www.aocatalk.org. Enter your username and password and click **Login**. Click on **My Settings**. Enter your desired password in the **New Password** field and reenter in the **Confirm New Password** field. Scroll down to the bottom of the screen and click **Update Settings**.

Q. Can I turn off the email notifications?

A. Yes. Go to AOCA Talk at www.aocatalk.org. Enter your username and password and click **Login**. Click on **My Settings**. Scroll to the bottom of the screen to the **Email Settings** section. Click on **No Mail** then click on Update Settings.

Q. Can I receive one daily email like I used to?

A. Yes. Go to AOCA Talk at www.aocatalk.org. Enter your username and password and click **Login**. Click on **My Settings**. Scroll to the bottom of the screen to the **Email Settings** section. Click on **Digest** then click on Update Settings.

Q. What if I didn't find an answer to my question on this FAQ sheet?

A. Send an email to admin@aoca.org or call to speak to an AOCA Staff member at 800.331.0329.